

Tech Safety Plan – These are some general guidelines. There is specific information in some of the other documents. If you have any further questions, don't hesitate to contact COPE for help. The website [GoAskRose.com](http://GoAskRose.com) is also a good source of info, as well as [TechSafety.org](http://TechSafety.org).

1. On the computer (Even if you only use a SmartPhone, read through this, because you will need to do some of this on your phone instead):
  - a. Clear browsing history after each use OR use Incognito Mode. Erase History is usually accessed in the upper right corner – look for “settings”.
    - i. Microsoft Edge: Upper right...>settings>Clear Browsing Data>Choose what to clear
    - ii. Chrome: Upper right...>settings>advanced settings>clear browsing data.
    - iii. Microsoft Explorer: Look in the upper right corner on the toolbar for a gear>safety>delete browsing history.
    - iv. Firefox: Hamburger>options>Privacy & Security (on the left menu)>scroll down to History. On the right will be a button to clear history.
    - v. Remember, HELP is your friend.
    - vi. Opera: Everything is on the left. Click the red O>History>Clear browsing data
    - vii. Safari: In the Safari app on your Mac, choose History > Clear History, then click the pop-up menu. Choose how far back you want your browsing history cleared.
    - viii. If your abuser still has access to your computer, then after you clear your history, go back and go to some “safe” sites, such as a shopping site or news site, so that they don't become suspicious.
  - b. Use a private or incognito window – usually accessed via the upper right corner.
  - c. If you use Google, it will prompt you to sign into your account wherever you are. If you don't have to, don't. Don't sign into things using Facebook, either.
  - d. Create a secret email account. Outlook is the only one that doesn't require a phone number.
  - e. Social Media – lock down privacy, friends lists, and uninstall unknown apps on FB.  
Instructions: <https://qz.com/1233344/how-to-delete-apps-harvesting-your-data-on-facebook-and-how-to-delete-your-facebook-account/>
  - f. Create decoy accounts –
    - i. Fake social media accounts
    - ii. Create a fake business for a fake job
    - iii. Create fake SEO (Change the google results to things you've written about yourself)
  - g. People searches – remove your info from public sites and databases.
  - h. At home, check your network/router for unauthorized devices.
  - i. Don't commit crimes. There are public records of crimes.
  - j. Teach your children about privacy online.
  - k. Check computer for viruses/malware/keystroke loggers. Use an anti-keylogger software, not just antivirus.
  - l. Delete stored passwords and use a password manager. Enable 2FA (two factor authorization or authentication/2 step verification.)
  - m. Password trick: use Leet speak – use symbols for letters. Example: Instead of using “Robert” as a password, use “R0b3rt” (The letter “o” is actually a zero.)
  - n. “Wipe” your computer – reinstall your operating system.
  - o.

REMEMBER – if you don't know how to do something, you can always use the HELP button, or google it. For example, “How do I erase my history on Microsoft Explorer?”

## 2. Freeze your credit

## 3. Phone safety

- a. Get a “burner” phone OR use phone in incognito mode.

- b. Do not use Facebook messenger on your phone if possible. Check DM's on a safe computer, such as at the library.
- c. Once you're away from your abuser or when you can do so without fear of repercussions, reset your phone to factory settings.
- d. Look for spy apps or reload system to remove spy apps.
- e. Install secure texting app on your phone such as Telegram.
- f. Keep location services turned off unless you absolutely need it.
- g. Install a panic button such as Noonlight (see additional handout)

This is an example of what a keystroke logger looks like.

